

Welcome to the Savvas Learning Subscription Worktext Self-Service Portal

When you order Savvas digital products that include consumable worktexts, you will receive the same quantities of those worktexts shipped on the same date, to the same location(s) for the life of your digital licenses. This site enables you to make changes to the worktext shipment(s) such as changing quantities for each of your grade levels or updating shipping dates or location(s).

This Worktext Customer site will allow you to manage the following:

- Update worktext quantities to redistribute worktexts among grade levels or locations (not increasing total count). If you need to increase your total count, contact your sales representative.
- Update Ship Date(s).
- Update Shipping Addresses or Attention Line.
- View orders previously submitted and check on status.

If you have additional needs or want some assistance, please go to the <u>Worktext Customer Service Site</u> to contact Customer Service.

- If you have one of the following needs, go to the Worktext Customer Service Site and select "Something else".
 - You need to add a school to your account. To allocate worktexts to a school that was not on your original order, you will need to contact Customer Service to have that school added to the worktext database.
 - You need 2 years' fulfillment in the same calendar year.
 - You need to add/change delivery instructions or order packing needs that your school or district requires.
- You can also call Customer Service at 800-848-9500 for assistance.

This guide illustrates steps for navigating through the Savvas Worktext site. If you have been on this site before and just need a refresher, you may review the four summary steps below or click on any of the topics in blue to see detailed steps for a specific task in the process. If you are new to the site, it will be helpful to review the whole document beginning with Create an Account.

Steps to review and update your upcoming worktext order:

- 1. Select your School and Discipline & Program on the Main Menu screen.
- 2. In the "I want to" dropdown list, select View all Worktext Quantities by Grade for the next Ship Date, and review the quantities currently selected to ship for each grade level.
- 3. If you need to make changes: Go to the Update Worktext Quantities by Grade for School/District page to update quantities. Go to Update Worktext Worktext Shipping Date for all Orders page to update shipping dates and/or, go to Update Shipping Address/Attention Line to change shipping addresses.
- 4. After making your changes, go back to the View all Worktext Quantities by Grade for the next Ship Date to see the changes you submitted.

Access the Savvas Worktext site:

- 1. Create Your Account
- 2. Log in
- 3. Main Menu & Navigation

Make your updates:

- 4. View All Worktext Quantities by Grade for the Next Ship Date
- 5. View All Upcoming Worktext Orders By PO for Current Calendar Year
- 6. Update All Worktext Quantities by Grade for School/District
- 7. Update Worktext Shipping Date(s) for All Orders
- 8. Update the Shipping Address/Attention Line for School/District
- 9. <u>View Warehouse Packing Instructions/Delivery Instructions</u>
- 10. View Previous Orders by Ship To Location
- 11. Update Worktext Quantities by Grade by Order

Access the Savvas Worktext Site:

It is important to note that following the steps to make edits to your worktext orders will result in pop up notifications. Please ensure your pop up blocker is turned off so you can confirm your changes.

1. Create Your Account

Creating a Savvas Worktext Account registers you as a user and enables you to update your worktext orders. You will also receive email reminders 60 days before you need to place your order each year. **Only registered users with a Savvas Worktext Account will receive email reminders to update worktext orders.** Reminder emails will be sent to the Principal and Assistant Principal at schools that do not have a registered user with a worktext site account.

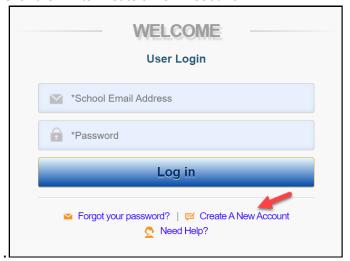
Go to the Subscription Worktext Self-Service Portal located at:

https://worktext-subscriptions.savvas.com/

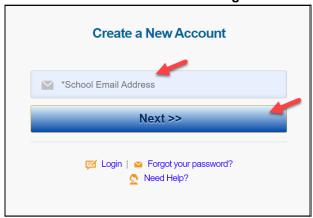
The first thing you will see is a pop up ensuring you are in the right place. Click on Continue to Worktext Site to set up your account.



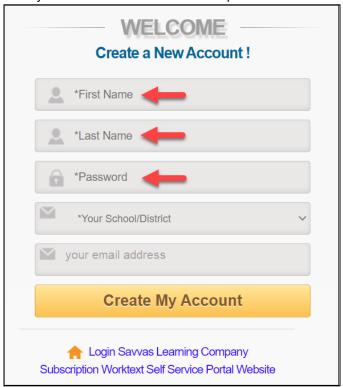
Click the link to Create a New Account



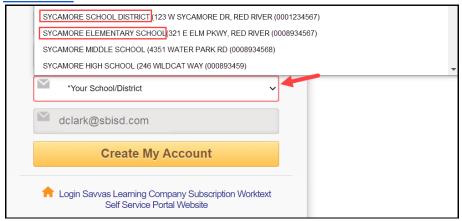
You will create a new account by entering your school/district email address. Only school/district email addresses can be used to make changes on this site. Click Next.



Enter your First and Last Name and a password.



Click on Your School District and select your school or district from the list. **IMPORTANT:** If you are making changes for your school, select your school. If you are making changes for the entire district, select your district. Note the list will populate based on your email address. If you do not see your district or school, please go to the <u>Worktext Customer</u> Service Site.

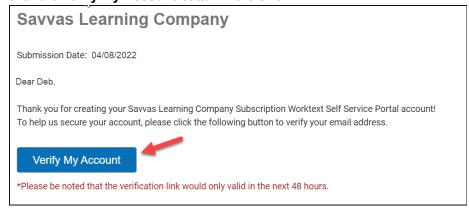


Click Create My Account



Your request will be sent for verification. Once your email is verified and your account is created, you will receive a verification email from auto-no-reply@savvas.com within several minutes of your submission.

Click the Verify My Account button in the email.



You will see a pop up on your screen letting you know your account was verified. Click the OK button.



This will take you to the Log In page. **NOTE:** If you do not receive the verification email within a few hours, check your spam folder. If you are unable to locate the email, contact Customer Service.

2. Log In

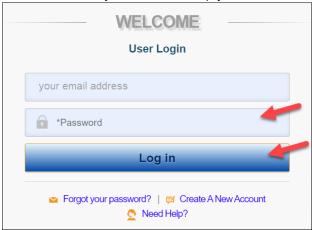
Go to:

https://worktext-subscriptions.savvas.com/

The first thing you will see is a pop up ensuring you are in the right place for the task you want to accomplish. Click on Continue to Worktext Site to continue on to the Worktext Subscription Self Service Portal.



The school email you used to set up your account will already be populated. Enter your password, and click Log In.



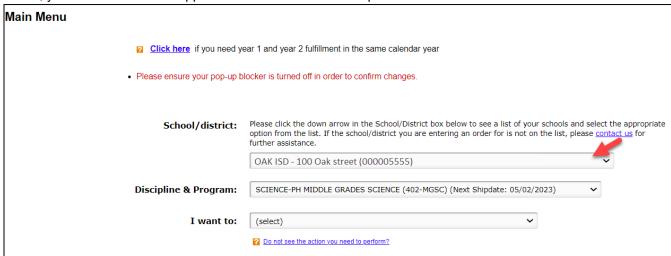
3. Main Menu & Navigation

After you log in, the Main Menu screen will open.

Main Menu

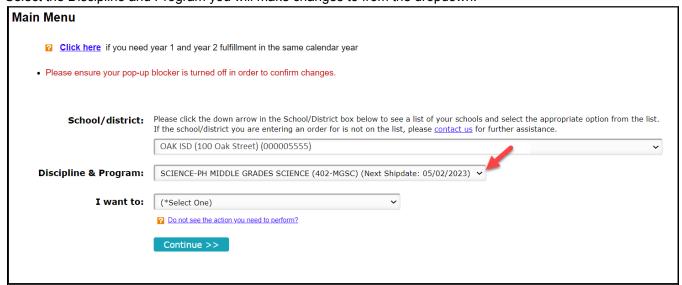
School/District

If you signed up to make changes for the District, your district name will appear in the School/district dropdown. You can make changes to individual schools on the following screens. If you signed up with your account to make changes at a school, your school name will appear in the School/District dropdown menu.

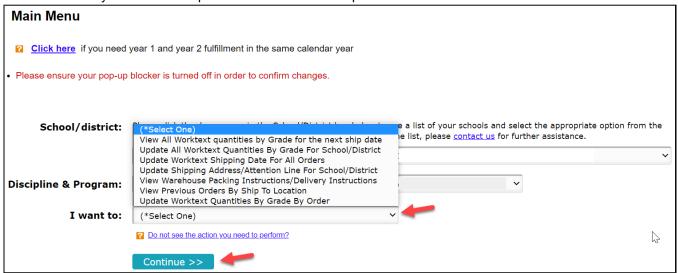


Discipline & Program

Select the Discipline and Program you will make changes to from the dropdown.



Choose the task you want to complete in the I want to: dropdown and click the Continue button.



If you are unsure which to select, see these option descriptions:

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View all Worktext Quantities by Grade for the next Ship Date	Review the current quantities entered for each grade level. After you make your changes, review this page to see the changes you made and submitted for your upcoming ship date.
View All Upcoming Worktext Orders by PO for Current Calendar Year	View details for upcoming orders by PO for the current calendar year.
Update all Worktext Quantities by Grade for School/District	View and update quantities of each product by grade level for your school or district. This is the best option if you need to make updates to overall worktext quantities for your entire district or school.
Update Worktext Shipping Date for all Orders	Change the ship date on either all shipments for that product or make ship date changes separately on each of your orders.
Update Shipping Address/Attention Line for School/District	Make changes to shipping dates or the Attention line for each order.
View Warehouse Packing Instructions/Delivery Instructions	View delivery instructions or packing needs.
View Previous Orders by Ship to Location	View orders you have already placed and check on the status of those orders
Update Worktext Quantities by Grade by Order	View orders separately including not only worktext quantities, but also shipping and delivery information. You can update worktext quantities by each order number.

If you do not see the task you need to perform as an option, click on "Do not see the action you need to perform?" link and complete the Self Service Portal Assistance Form.



Navigation Tools

There are two actions you can take from every page of the worktext site. These navigation tools allow you to move among the different pages in the worktext site as you make your changes.



Make your updates:

4. View All Worktext Quantities by Grade for the Next Ship Date

Review this page before making changes to see the worktext quantities currently selected for each grade level. After you make your changes to quantities and/or shipping date or address and click the Submit button, revisit this page to see your updates.

To view current or updated worktext quantities:

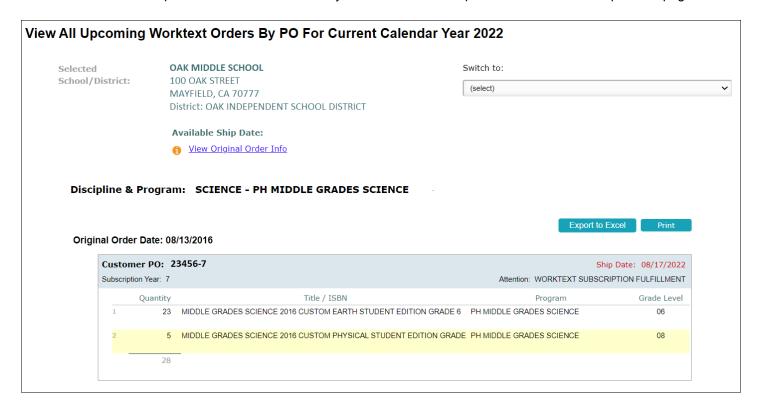
Select "View All Worktext Quantities by Grade for the Next Ship Date" from either the "I want to" dropdown from the Main Menu page or from the "Switch to: dropdown on any screen on the site.



5. View All Upcoming Worktext Orders by PO for Current Calendar Year

To view upcoming orders:

Select View All Upcoming Worktext Orders by PO for Current Calendar Year either in the "I want to" drop down from the Main Menu page or from the "Switch to:" dropdown on any other screen on the site. View details about upcoming orders that are scheduled to ship within the current calendar year. You can also export this data to excel or print the page.



6. Update All Worktext Quantities by Grade for School/District

To update worktext quantities:

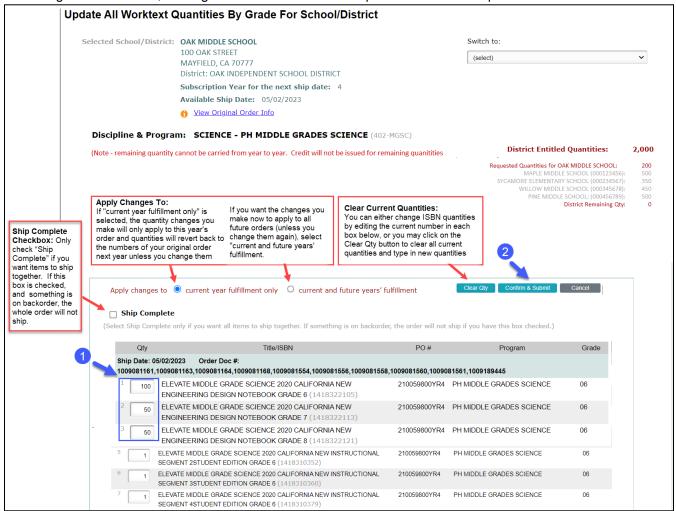
Select "Update all Worktext Quantities by Grade for School/District" from either the "I want to" dropdown from the Main Menu page or from the "Switch to: dropdown on any other screen on the site.

- If you are logged in with a district login, the school you selected when you logged in is the one you will be
 able to adjust quantities for.
- To switch to another school in your district, click the Home/Main Menu link at the top of the screen and select a different school.
- 1. Change quantities needed for each line item for each grade level.
- 2. Click the Confirm & Submit button.

Apply Changes To: Changes you make on this site will only apply to your upcoming order date. The following year, subscription worktext quantities for each grade level will revert back to the numbers of your original order. If you want the changes you are making now to apply to future shipments, meaning you want to keep the same number of worktext for each grade level for all future orders, click on the All Further Years Fulfillment circle.

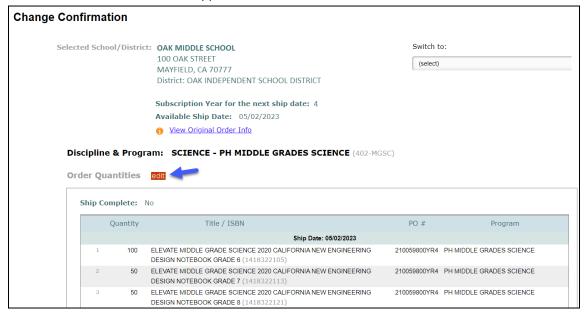
Clear Current Quantities: You have the option of changing the quantity that is currently entered for each ISBN or, if you click the "Clear Qty" box, it will remove all current quantities and you can enter your new quantities for each ISBN. For example, if you are making changes for only a couple of grade levels, you can simply change the current numbers. If you are changing quantities for most grade levels, it may be easier to clear the quantity boxes and enter the new quantities.

Ship Complete Checkbox: Only check "Ship Complete" if you want items to ship together. If this box is checked, and something is on backorder, nothing on the whole order will ship until all items and quantities are in stock.

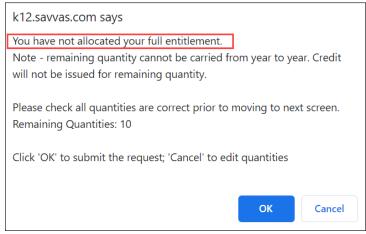


Confirm and Submit: When you click confirm and Submit to save your quantity changes and submit your order, one of three outcomes will occur:

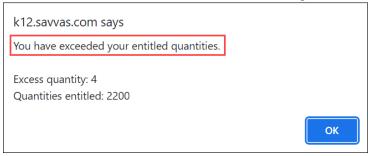
1. **If the Remaining Quantity is 0**, you will be taken directly to your confirmation page where you can review your saved changes. If you need to make additional edits, click the red Edit button. Otherwise, these are the Quantities that will be shipped to this school.



2. **If there is remaining quantity**, you will see a pop up informing you that you have not allocated your full entitlement. Click Cancel in the pop up to go back and allocate additional worktexts. If you do not want the unallocated worktexts, click OK to save your changes. However, the remaining quantities cannot be carried over and no credit can be issued for these. After a few moments, you will see the Confirmation page.



3. **If you have allotted more than your entitled quantity**, you will see this pop up informing you that you have exceeded your entitled quantities. Click OK to make the adjustments to remove the number of exceeded worktexts. Then, click Confirm & Submit again. You will be taken to the Confirmation page.



District Level Users:

- If you submitted one Purchase Order for multiple schools in your district for the same program, you will see the total quantity for the entire district displayed. Example: **District Entitled Quantities**: 2000
- If schools in the district have made quantity changes, the schools will be listed underneath the district total, showing the quantities requested for each school. Example: **Requested Quantities** for Maple Middle School: 500
- You will also see the remaining quantity for the district. Example: District Remaining Qty: 0

District Entitled Quantities: 2000

Requested Quantities for OAK MIDDLE SCHOOL: 200

MAPLE MIDDLE SCHOOL (000123456): 500

SYCAMORE ELEMENTARY SCHOOL (000234567): 350

WILLOW MIDDLE SCHOOL (000345678): 450

PINE MIDDLE SCHOOL: (000456789): 500

District Remaining Qty: 0

If you are increasing quantities at a school, and the District Remaining Qty is not showing enough to cover the increase, you must decrease quantities at another school first, to cover the increase. Switch to the school you will decrease quantities from and make those changes, and then return to the school where you want to increase quantities and then make that change.

7. Update Worktext Shipping Date(s) for All Orders

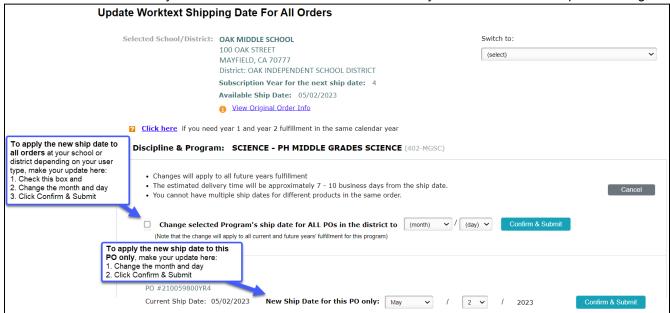
Before you get started, it's important to understand:

- The worktexts ship each year on the anniversary date that the original order is processed in our system.
- You can change that shipping date on this screen. It is important to note that the changed shipping date will remain the shipping date for all future years unless you change it again.
- Ship date changes must be made 14 days before the original scheduled ship date.
- The ship date you choose is the date the order will leave the warehouse. It is not the delivery date.

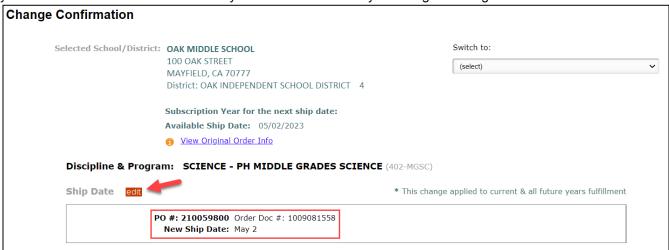
For example: If an original order was processed on June 15, 2022, the worktexts will ship on June 15, 2022 and each subsequent year for as many years as you ordered (unless you change it). They will be delivered approximately 7-10 business days after the ship date.

To update the ship date for an order:

You must determine if you want to change the shipping date for this school only, or apply the change to all POs at your district or school. Note that if you are a District User, the option you see for the checkbox is to change the ship date for all worktext POs in your district. If you are a school level user, the option you will see is to change the ship date date for all worktext POs at your school. This will determine which fields you use to make the ship date change.



When you click on Confirm & Submit, you will be taken directly to your confirmation page where you can review your saved changes. If you need to make additional edits, click the red Edit button. Otherwise, these are the ship dates for your school and/or district for all future years fulfillment unless you change them again.



(see next page)

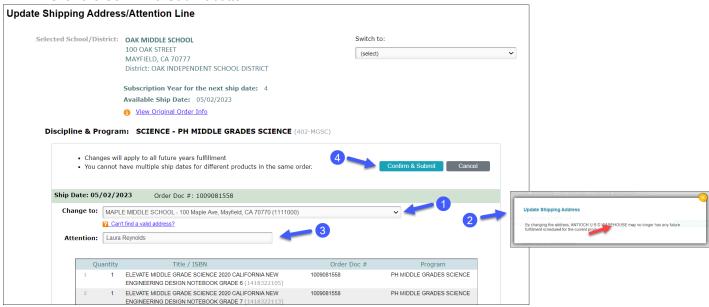
NOTE: To facilitate the picking and packing of your order, the order information is sent to the warehouse prior to the ship date. Therefore, any ship date changes must be made before this 14-day window when the order is already in the warehouse being prepared for shipment. If you miss making the changes to the date within the proper time frame and the order ships, please know you will be responsible for paying the return freight.

8. Update Shipping Address/Attention Line for School or District

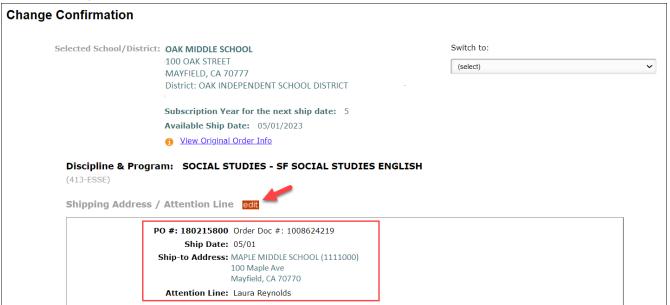
To change the shipping address for an order:

Select Update Shipping Address/Attention Line from either the "I want to" drop down from the Main Menu page or from the "Switch to: dropdown on any other screen on the site.

- 1. Use the Change to drop-down list and select the location you would like the shipment to go to.
- 2. You will see a pop up letting you know that the school you changed will no longer receive shipments. Close the window to continue with your changes.
- 3. Update the Attention field, as necessary.
- Click the Confirm & Submit button.

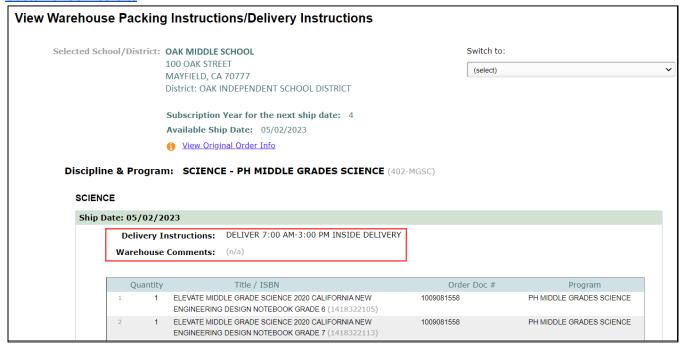


You will be taken directly to your confirmation page where you can review your saved changes. If you need to make additional edits, click the red Edit button.



9. View Warehouse Packing Instructions/Delivery Instructions

Review your Packing Instructions and Delivery Instructions. If any changes need to be made, please go to the <u>Worktext Customer Service Site</u>.

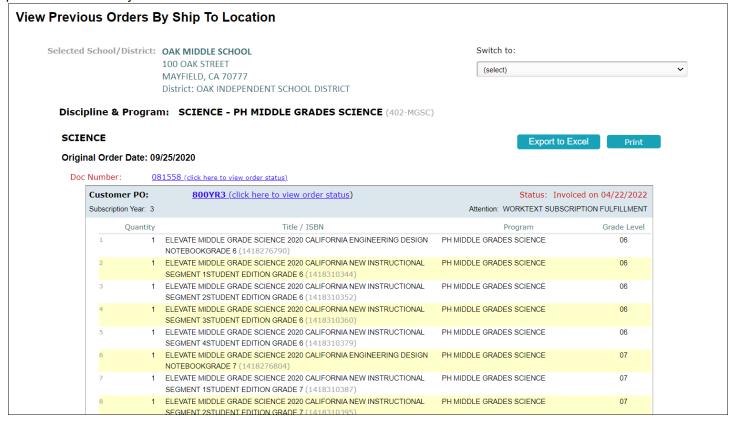


10. View Previous Orders by Ship To Location

To view previous orders (subscription history):

Select View Previous Orders by Ship To Location either the "I want to" drop down from the Main Menu page or from the "Switch to: dropdown on any other screen on the site. View details about previous orders here. You can also export this data to excel or print the page.

NOTE: Please keep in mind that if you have added a new Ship To location, you will not see any previous order history for that location.

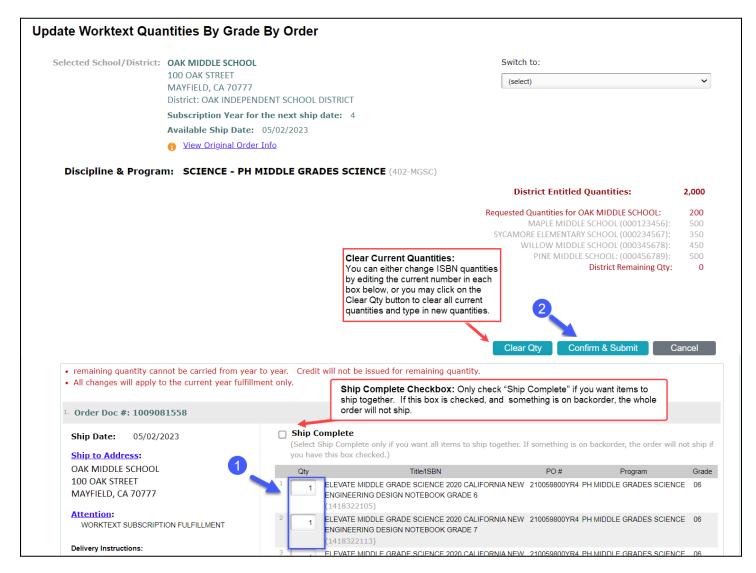


11. Update Worktext Quantities by Grade by Order

You can view and update worktext quantities by each separate order and make changes to each order instead of viewing worktext quantities by school.

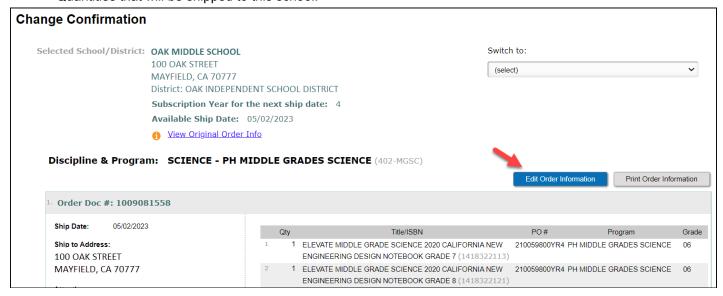
- 1. Change quantities needed for each line item for each grade level.
- 2. Click the Confirm & Submit button.

NOTE: You have the option of changing the quantity that is currently entered for each ISBN or, if you click the "Clear Qty" box, it will remove all current quantities and you can enter your new quantities for each ISBN. For example, if you are making changes for only a couple of grade levels, you can simply change the current numbers. If you are changing quantities for most grade levels, it may be easier to clear the quantity boxes and enter the new quantities.

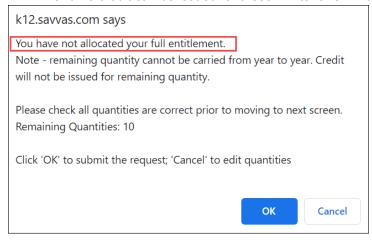


Confirm and Submit: When you click confirm and Submit to save your quantity changes and submit your order, one of three outcomes will occur: (see next page)

1. **If the Remaining Quantity is 0**, you will be taken directly to your confirmation page where you can review your saved changes. If you need to make additional edits, click the red Edit button. Otherwise, these are the Quantities that will be shipped to this school.



2. **If there is remaining quantity**, you will see a pop up informing you that you have not allocated your full entitlement. Click Cancel in the pop up to go back and allocate additional worktexts. If you do not want the unallocated worktexts, click OK to save your changes. However, the remaining quantities cannot be carried over and no credit can be issued for these. After a few moments, you will see the Confirmation page.



3. **If you have allotted more than your entitled quantity**, you will see this pop up informing you that you have exceeded your entitled quantities. Click OK to make the adjustments to remove the number of exceeded worktexts. Then, click Confirm & Submit again. You will be taken to the Confirmation page.

